State of Alabama
Electrical Contractor
Board Examinations

FREQUENTLY ASKED QUESTIONS

1. HOW DO I REGISTER TO TEST? To schedule for testing, go to https://www.provexam.com/schedule. You may also call us at 866-720-7768. Click here for more information about registering.

2. WHERE CAN I TEST? You may test at any one of Prov’s testing centers. Click here for a current list and directions to each of our Alabama testing centers.

3. HOW MUCH DOES IT COST? You pay your exam fee to the State, so there is no fee to pay Prov for testing.

4. WHEN DO I GET MY TEST RESULTS? Prov’s scoring system will grade your exam immediately upon completion of your test and will automatically forward the results to the state board. The Board will mail you your score.

5. ARE THERE ANY STUDY AIDS? Yes, in our bookstore we sell practice examinations to help you prepare for your test.

6. WHAT IS ON THE TEST? Click here for information about the available examinations.

MORE QUESTIONS

Please read through this bulletin completely for answers to your questions. If you still have unanswered questions, you may contact us at the following:

For Licensing Questions –

AECB
2777 Zelda Road
Montgomery, AL 36106
Ph: (334) 269-9990
Fax: (334) 263-6115
www.aecb.alabama.gov
Office Hours: 8:30 a.m. to 4:30 p.m.

For Testing Questions –

Prov Inc.
150 W Civic Center Drive
Suite 601
Sandy, UT 84070
Toll Free: (866) 720-7768
Fax: (386) 518-6419
www.provexam.com
Office Hours: 8am to 6pm.

GENERAL TESTING INFORMATION

The Alabama Electrical Contractors Board has contracted with Prov, Inc. to administer their licensing examination program for state licensed electrical contractors and electrical journeyman. This bulletin has been developed to help explain the rules and processes you will need to undertake to complete the testing requirement for your Electrical Contractors and Electrical Journeyman licenses.

Alabama law requires that each individual who is engaged in the electrical contracting business or performing work as an Electrical Contractor or Electrical Journeyman to be licensed. To become licensed, an individual must first complete the appropriate application with the Alabama Electrical Contractors Board. Applications are reviewed quarterly and deadlines are posted online at the Alabama Electrical Contractors Board website. Once you have been approved for testing, the Board will notify you that you are eligible to contact Prov to schedule your examination. You will be eligible to take the exam within 90 days of the approval date. Failing candidates must re-apply each time they test.

Prov is not authorized to make the determination of which examination(s) candidates must take. If a candidate is unsure which exam is needed for the license being sought, resolve this question before scheduling. If candidates have questions regarding which exam(s) to take, they must call the Alabama Electrical Contractors Board at (334) 269-9990.

The following is a list of the examinations administered by Prov for licensing through the Alabama Electrical Contractors Board. All exams are open book and are timed. Detailed information about exam content, duration and reference materials can be found in the Exam Descriptions section of this document.

- NASCLA National Electrical Contractor
- Electrical Contractor Business and Law
- NASCLA National Electrical Journeyman

Note: Electrical Contractor test takers must pass BOTH the National Electrical Contractor theory test as well as the Business and Law examination.
The following link will take you to a short video that demonstrates Prov’s testing system:
https://youtu.be/h3T9svnlDLY.

WHERE TO TAKE YOUR EXAM

You may take your examination at any of Prov’s testing facilities nationwide. Within Alabama, Prov has twelve (13) testing centers where candidates can take their examinations. These testing centers are located in Athens, Auburn, Birmingham(JC), Birmingham(SH), Enterprise, Huntsville(CCC), Huntsville(UA), Jacksonville, Mobile, Montgomery(ASUM), Montgomery(AUM) and Tuscaloosa. Site addresses, testing availability, and drive directions are provided at the end of this bulletin.

HOW TO SCHEDULE ONLINE

1. To schedule online, navigate to the following URL:
   https://www.provexam.com/schedule

2. Enter your identifying information into the system. The State has already shared your testing information with Prov. We need to locate your information within our system. Follow the on-screen fields to enter your Known Candidate ID and your Last Name. The Candidate ID will be your social security number. Please enter all of the numbers.

   Then, enter your last name and select the Retrieve Details button.

3. On the Welcome Screen, you will schedule a Date, Time, and Location for your exam by selecting the link labeled:

   ![Find suitable time and venue](find-suitable-time-and-venue)

4. The scheduling system will display a map to graphically show where the different testing centers are located. Select a testing center from the list of centers to the right of the map.

5. Select the SCHEDULE link to check the calendar for the testing center.
6. Select a test **date** and **time** from the calendar that matches your schedule.
7. Confirm your selected date and time, and select **Add to Cart**.
8. Proceed to payment. The examination is prepaid by the licensing board so the exam totals should equal $0. Press Submit to finalize the registration. An email will be sent to you confirming your scheduled date/time and location.

If you have any problems with online scheduling, give us a call at (866) 720-7768.

**SCHEDULING BY PHONE**

To schedule for an examination by phone, candidates should contact Prov toll free at 866-720-7768. Prov scheduling staff is available 8:00 a.m. through 6:00 p.m. ET, Monday through Friday.

Candidates should be prepared to provide the Prov scheduling staff with their name, Prov Candidate ID and their zip code. Once Prov confirms the candidate’s identity, Prov staff will search the database for the next available testing session at the candidate’s preferred testing location and will provide candidates with any alternate locations that may be in close proximity to their address. Once candidates are scheduled, Prov staff will email them information regarding their testing schedule.

**CANCEL/RESCHEDULING POLICY**

If you need to change or cancel their testing appointment, you must contact Prov at least **three (3) business days** prior to your scheduled test date. Rescheduling is free if Prov is notified by the deadline. If you fail to appear for their test or fail to cancel or reschedule your testing session by the close of business three days prior to their scheduled test date, you will forfeit your exam fees.

**PREPARING FOR YOUR EXAMS**

The licensing examination that you will take has been designed to test what qualified individuals (master or journeyman) should know as they work in the Electrical field. The test questions used on the examinations have been prepared and reviewed by a panel of qualified individuals and cover the wide range of topics individuals would normally encounter as a master or journeyman during regular work operations.

Prov recommends that you prepare for your exam by familiarizing yourself with the subject areas listed in each exam description. Additionally, familiarize yourself with the reference materials that are allowed during the examination. The more time you spend outside of the testing room studying, the less time you will need to spend in the testing room trying to location information. You are encouraged to prepare your test materials by highlighting text or placing permanent tabs on important pages.

It is NOT mandatory that candidates purchase any study materials in preparation for their examinations; however, all examinations permit the use of authorized study materials and candidates may be at a disadvantage if they do not bring those materials with them to their testing session. At a minimum Prov recommends that candidates have their own code books related to their exams which may be useful to candidates after their testing is complete.
NASCLA National Electrical Contractor

One who conducts business in the installation, maintenance and repair of electrical work conforming to applicable standards and codes.

**Number of Questions**: 110*

**Time allowed (hours)**: 4.5

**Subject Area**
- Communication Systems: 1
- Electrical Theory & Principles: 11
- Experimental: 10
- General Code Requirements: 17
- General Equipment Use: 13
- Project Design and Management: 8
- Safety: 9
- Special Occupancies, Special Equipment, and Special Conditions: 8
- Wiring and Protection: 17
- Wiring Methods and Materials: 16

**References**

**Electrical Contractor Business & Law**

**Number of Questions**: 40

**Time allowed (hours)**: 2

**Subject Area**
- Business Organization: 4
- Contracts: 3
- Estimating: 4
- Financial Management: 4
- Labor Laws: 4
- Licensing Laws: 3
- Lien Laws: 3
- Payroll and Employment Taxes: 4
- Project Management: 3
- Risk Management: 4
- Safety and Environmental: 4

**References**

NASCLA National Journey-level Electrician

**Number of Questions**: 110*

**Time allowed (hours)**: 4.5

**Subject Area**
- Basic Electrical Safety: 8
- Electrical Theory and Principles: 10
- Equipment for General Use: 10
- Experimental Items: 10
- General Code Requirements: 15
- Interpreting Plans & Specifications: 6
- Special Conditions and Communication Systems: 2
- Special Occupancies and Special Equipment: 8
- Testing and Troubleshooting: 7
- Wiring and Protection: 18
- Wiring Methods & Materials: 16

**References**
Experimental Questions

Each of the examinations contains a total of 10 non-scored “experimental” questions will be administered as part of each examination. These questions will not be counted towards your overall score on the examination. The administration of experimental questions is an essential step in developing future licensing examinations.

Purchasing Reference Materials & Study Guides

The exams described above are based upon the study references for each exam. We have listed the reference book’s ISBN and a website at which candidates can purchase the reference book. Most reference books can also be purchased by phone or online through the following companies. Shipping charges will apply. Brick and mortar locations are indicated, but candidates should call to verify that orders are ready for pickup.

Examination Preparation Course Providers and Book Suppliers.

You will be provided with a list of reference books when you apply for your test. You can also go to our website for this information. Many of the books for your examination are available from Prov using the following information.

- Prov Bookstore
  10234 South 2460 East
  Sandy, Utah 84092
  https://www.provexam.com/shop/
  Toll Free: 866-720-7768

Outside Alabama

- @ Home Prep, Inc.
  900 East Hill Ave., Suite 380
  Knoxville, TN 37915
  800-952-0910
  www.contractor-licensing.com

- AAA Construction School, Inc.
  34 Arlington Road South
  Jacksonville, FL 32216
  800-741-7277 or 904-722-9994
  www.aaaconstructionschool.com

- American Contractors (Books & Prep Course)
  5000 Linbar Drive, Suite 250
  Nashville, Tennessee 37211
  800-955-7277
  www.examprep.org

- Builder’s Book Depot
  1001 East Jefferson Rd., Ste. 5
  Phoenix, AZ 85034
  800-284-3434 or 602-252-4050
  www.buildersbookdepot.com

- Florida Licenses and Corporation, Inc.
  1150 NW 72nd Ave., #720
  Miami, FL 33126
  305-446-3442
  www.floridalicensesandcorporations.com

- International Code Council
  900 Montclair Rd.
  Birmingham, AL 35213
  800-786-4452
  www.iccsafe.org

- North American Contractors Association
  336-540-0149

- NARS Training Systems (Books & Prep Course)
  Post Office Box 804
  Huntsville, Alabama
  800-722-3072
  256-536-7804

  National Fire Protection Association, 1 Batterymarch Park, Quincy, MA 02169-7471.
  www.nfpa.org

- OSHA 29 CFR 1926.
  Mancomm, 315 West 4th Street, Davenport, IA 52801-1204.
  Available at http://bookstore.gpo.gov.

  National Fire Protection Association, 1 Batterymarch Park, Quincy, MA 02169-7471.
  Available at NFPA.org

- Ugly’s Electrical References, 2017.
  Jones and Bartlett Publishers, 40 Tall Pine Dr., Sudbury, ME 01776.
  Available at www.uglys.net.

  National Fire Protection Association, 1 Batterymarch Park, Quincy, MA 02169-7471.
  Available at NFPA.org

- Ugly’s Electrical References, 2017.
  Jones and Bartlett Publishers, 40 Tall Pine Dr., Sudbury, ME 01776.
  Available at www.uglys.net.
If candidates need assistance in ordering any study materials, they may contact Prov by phone at 866-720-7768.

**Check-in Deadline**
The doors to each testing center will open at least 15 minutes before all scheduled testing appointments in order to check candidates into the testing center. You should plan to arrive early to make sure you are seated by the time the testing begins. If you arrive late, AND the testing session has already begun, YOU WILL BE TURNED AWAY, will forfeit your exam fees, and will be required to reschedule for a future testing date.

**Proof of Identity**
Upon arriving at the testing center, you will be required to show government-issued, photo-bearing identification. The photo-bearing ID must be current and valid. Forms of valid photo-bearing ID are a driver’s license, passport, or military ID. You will also be required to sign a test center log and will be photographed by the test center staff. If you cannot produce a valid government-issued photo ID, refuse to participate in signing the test center log, or refuse to be photographed, you will be dismissed from the testing center and forfeit all testing fees for that testing session.

If you do not have a photo ID, you may still present a valid State driver’s license without a photo, a State ID card without a photo that is issued by the DMV, or a birth certificate.

**Prohibited Items**
No cameras, recorders, cell phones or other communication devices are allowed in the testing room. Talking and smoking are not allowed in the testing room.

**Approved Items**
You may bring the following approved items into the testing center:
- **Pencils**
- **Calculator**. Only simple 4-function calculators are permitted. PDAs, tablets, cell phones or other special calculators are NOT permitted.
- **Approved References**. (See information below).

**Reference Material Rules**
All examinations are designed to allow you to use **authorized** references while taking their exams. For a list of what reference materials are authorized for the exams, please refer to the exam description for the candidate’s exam. All reference materials will be checked by the Prov test administrator prior to the candidates being permitted access to the testing room. You should prepare your reference materials using ONLY the following methods:
- Highlighting
- Attaching permanent tabs

Reference materials which do not meet the following guidelines will not be allowed in the testing room. These guidelines are in place to ensure that every candidate is tested fairly and that no candidate has access to unapproved resources.
- Handwritten notes in pencil NOT allowed in any portion of a reference book and will need to be erased prior to using the materials unless authorized by your licensing jurisdiction.
- Moveable tabs are NEVER permitted in a reference book.
- A reference book CANNOT contain Post-it notes.
- Photocopied documents CANNOT be added to a reference book.
- Photocopied versions of a reference book are NEVER permitted.
- Test preparation study guides are NOT approved references and are NOT permitted in the testing center; this includes practice examinations.

We ask that you leave all unauthorized materials in your car or vehicle. If you are caught using unauthorized materials during testing, these materials will be confiscated, your testing will be terminated with fees forfeited, and the Department will be notified of your dismissal from the exam. During the testing process you MAY NOT:
- Share reference materials during testing.
• Highlight, underline, mark or write any kind of information in their reference materials during testing.

Visitor Policy
No one other than the candidate will be allowed in the testing room. Non-testing visitors are NOT permitted to wait in the lobby while candidates test.

Unethical Conduct Policy
Any individual caught giving or receiving assistance during or after the examination, or caught using unauthorized materials during the examination will be reported directly to the Department. Those caught in the act of cheating will be dismissed from the examination and their testing results will be frozen. Furthermore, the candidate will forfeit the examination fees paid. Finally, anyone caught with test questions in their possession, either during or following the examination will be prosecuted by Prov for theft of copyrighted testing materials.

RESULTS REPORTING
Because the examination process is a requirement for licensure with the State of Alabama, candidates automatically consent to permit Prov to share their test results with the State. Upon completion of an examination, a candidate’s test will be scored and sent to the Alabama Electrical Contractors Board. Prov’s scoring system will grade your exam immediately upon completion of your test and will automatically forward the results to the state board. The Board will mail you your score. You must achieve a 75% score in order to pass the exams.

RETESTING POLICY
Candidates who fail the exam or who fail to take the exam by the end of their 90 day eligibility must submit to the Alabama Electrical Contractors Board a retake form along with an additional examination fee. Please visit the Alabama Electrical Contractors Board website for more details and a copy of the form. Candidates cannot retake an exam once they have passed that exam unless required by the State of Alabama.

EXAM CHALLENGE PROCESS
If during an exam, a test candidate encounters a question they think is inaccurate or otherwise incorrect, they are encouraged to submit an Exam Comment detailing why you feel the question is in error. Candidates testing on computer may make their comments in the testing system. Candidates who are reviewing an exam will automatically be provided with an Exam Comment form. Prov staff will submit this information to NASCLA (author of the examinations) for their review. Each comment will be reviewed and considered as part of the test development process. However, no feedback will be provided regarding the merits of each comment.

PROV’S NON-DISCRIMINATION STATEMENT
Prov provides equal access to its exams and testing programs for all eligible persons. Although individual jurisdictions that Prov represents are wholly responsible for determining eligibility of candidates, it is the policy of Prov to maintain an environment free of discrimination and to prohibit discrimination and harassment against any person on the basis of race, color, national origin, gender, religion, age, disability, political beliefs, sexual orientation, and veteran, marital or family status. Harassment of Prov program participants, proctors, staff or candidates will not be tolerated. If candidates wish to express concerns about discrimination, they should contact Prov at 866-720-7768 or write to: Prov, Inc., 150 W Civic Center Drive, Suite 601, Sandy, UT 84070.

SPECIAL ACCOMMODATIONS
Prov complies with the Americans with Disabilities Act (ADA) in providing special accommodations for candidates that require additional assistance during the testing process. If candidates feel that they qualify for a special accommodation during testing, they should contact Prov at (866) 720-7768. Prov will require written documentation from a licensed physician or psychologist documenting the disability and further require a request describing the requested remedy. Prov will then work directly with the candidates to make the accommodations they will need in order to complete their examination.

SAMPLE TEST QUESTIONS
The following are sample questions that reflect the format and style of the questions found on exams.

1. The bonding conductor used to connect the bonding grid on a swimming pool shall NOT be smaller than a solid #
   a. 10 AWG.
   b. 8 AWG.
   c. 6 AWG.
   d. 4 AWG.
2. What does the alpha character I represent when stating the equation \( P = E \times I \)?
   a. Intrinsic circuit
   b. Intrinsic electromotive force
   c. Intensity of current
   d. Isotopic character

3. If 15 amp circuits were used, the NEC would require a 2000 square foot house to have a MINIMUM of how many branch circuits?
   a. 2
   b. 3
   c. 4
   d. 5

4. Equipment that is electrically connected to a telecommunications network is required to be listed in accordance with section ______ of the NEC.
   a. 110.16
   b. 240.6
   c. 800.18
   d. Chapter 9, Table 5(A)

5. A required emergency standby generator that utilizes an internal combustion engine as the "prime mover" is required to have sufficient fuel supply on premises to operate for a period of NOT less than ___ hours at full demand operation of the system.
   a. 24
   b. 12
   c. 8
   d. 2

6. Which section of the NEC determines the installation of service equipment on manufactured buildings?
   a. 230.60
   b. 230.70
   c. 240.6
   d. 250.66

7. The MAXIMUM ampacity of an individual branch circuit using type FCC cable is
   a. 15 amps.
   b. 20 amps.
   c. 30 amps.
   d. 50 amps.

8. The MINIMUM service demand for 10-8 kW ranges in an apartment complex would be
   a. 80 kW.
   b. 27.2 kW.
   c. 25 kW.
   d. 16 kW.

### Answers to Sample Questions
1. B - 8 AWG.
2. C - Intensity of current
3. C - 4
4. C - 800.18
7. C - 30 amps
8. C - 25 kW

### Testing Site Availability
You may take your examination at anyone of Prov's testing facilities nationwide.

#### Fixed Testing Locations
The following are the existing testing sites and testing days of the week. Note that sites may change as needed. Please refer to the current online scheduling system to find available testing times for each location.
TEST SITE LOCATIONS

1. Athens State University
   Chasteen Hall
   300 North Beaty Street
   Athens, AL 35611
   Directions: The University Testing Center is on the corner of the Clinton and Hobbs St. intersection.

2. Auburn University
   Biggio Center Testing Services
   112 S. College Street
   Auburn, AL 36849
   Directions: For a campus map please feel free to visit:
   https://cws.auburn.edu/map

   Lurleen Wallace Hall - Room 322
   2601 Carson Road
   Birmingham, AL 35215
   Directions: For a campus map please feel free to visit:

4. Jefferson State Community College – Shelby-Hoover Campus
   4600 Valleydale Rd
   General Studies Building, Room 110
   Birmingham, AL 35242
   Directions: For a campus map please feel free to visit:
   http://www.jeffstateonline.com/locations/shelby/.

5. Enterprise State Community College
   600 Plaza Drive
   Enterprise, AL 36331
   Directions: Turn left when you arrive on campus and then turn right into parking lot. The library is on the right.

6. Calhoun Community College
   Huntsville Campus-
   Academic Testing Center
   102 B Wynn Drive, Building 1, Room 122
   Huntsville, AL 35805
   Directions: For a campus map please feel free to visit:
   http://www.calhoun.edu/about-calhoun/campus-maps/directions-to-the-huntsville-campus

7. University of Alabama
   Huntsville Campus
   301 Sparkman Drive
   Wilson Hall, Room 202
   Huntsville, AL 35899
   Directions: For a campus map please feel free to visit:
   http://www.uah.edu/map.

8. Jacksonville State University
   700 Pelham Road North
   434 Trustee Circle
   Jacksonville, AL 36265-1602
   Directions: For a campus map please feel free to visit:
   http://www.jsu.edu/campusmap/jsu_campusmap.pdf

9. University of South Alabama
   307 University Boulevard N
   Alpha Hall East - Room 326
   Mobile, AL 36688
   Directions: For a campus map please feel free to visit:
   http://www.southalabama.edu/maps/campusmap.pdf. Testing center is number 2 on the map.

10. Alabama State University - Testing Center
    915 S. Jackson Street
    Edward Glenn McGehee Building #105
    Montgomery, AL 36104
    Directions: For a campus map please feel free to visit:

11. Auburn University Montgomery
    Warner Robbins Taylor Center
    Center for Disability Services
    7400 East Drive, Room 147
    Montgomery. AL 36117-3596
    Directions: For a campus map please feel free to visit:
    http://www.aum.edu/docs/default-source/University-Relations-Docs/aum_directions.pdf?sfvrsn=0 or
    http://www.aum.edu/sites/default/files/AUM_CAMPUSS_MAP_2017.pdf

12. Shelton State Community College
    Testing and Assessment Center, Room 1826
    9500 Old Greensboro Road, #188
    Tuscaloosa, AL 35405
    DIRECTIONS: For a campus map please feel free to visit:
    https://www.ua.edu/map/
Please take a moment to read the following information (front and back). If you have any questions then please let your proctor know. Failure to follow these testing rules can have serious consequences.

Be advised, the testing center and testing room may be under video surveillance.

Testing Rules
- Be courteous and do not disturb others.
- After you are seated, follow all the instructions given and verify the information presented to you. This information will include your name, candidate ID, exam name, and occasionally additional testing Materials such as graphics.
- If you leave the testing room during the test, you must notify your proctor and turn in all your testing materials.
- If you take a restroom break the test time will continue to countdown and the lost time cannot be recovered.
- If your computer freezes, shuts down, or will not move to the next question notify your proctor immediately and they will be able to restart your exam without loss of available testing time.
- At the end of your test, remain seated, raise your hand and wait for the proctor to start the check-out process with you. Once all testing materials have been accounted for by your proctor, you may collect your belongings and leave the testing center.
- If permitted by your jurisdiction, you will receive your testing results today; otherwise, you’ll be notified of your testing results by either Prov or your jurisdiction.

Reference Rules for Open Book Exams
- Book title must be exact. Exceptions: Older/new editions are always permitted. Substitutes are allowed if listed in the Exam Details.
- Photocopied versions of a reference book are ONLY permitted when stated in the Exam Details.
- Permanent tabs such as gummed tabs, self-adhesive tabs with printable inserts, or insertable tab dividers (for three ring binders only) are permitted.
- Moveable items such as repositionable tabs or Post-it notes are NOT permitted in a reference book.
- Books can have highlighting and underlining in pen only, however you cannot mark in your books during the test.
- Handwritten notes are NOT allowed in any portion of a reference book unless authorized by your licensing or certifying jurisdiction.
- Other documents (such as formula sheets or the Tom Henry and Kelly Indexes) or stickers (such as Ohm’s Law) CANNOT be added, glued or taped to a reference book.

Unethical behavior
Individuals caught giving or receiving assistance during or after the examination, or caught using unauthorized materials during the examination will be reported to the Board. Those caught in the act of cheating will be dismissed from the examination and their testing results will be frozen. Furthermore, the candidate will forfeit the examination fees paid. Finally, anyone caught with test questions in their possession, either during or following the examination will be prosecuted by Prov for theft of copyrighted testing materials.

In the next few days, Prov will email you a link to our candidate experience survey, please let us know how we did!
## Computer Testing Navigation

<table>
<thead>
<tr>
<th>Total number of questions</th>
<th>Indicated in the upper right-hand corner of the screen.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Available time</td>
<td>Posted in hours and minutes. The test will end automatically when <strong>Time Remaining</strong> reaches 0:00.</td>
</tr>
<tr>
<td>Selecting your answer</td>
<td>Use your mouse to select a number (1, 2, 3, or 4). The answer is highlighted (or checked) when selected. You may change your selected answer for any question until the test is over. If you do not know the answer to a question, it is to your advantage to guess, since there is no penalty for a wrong answer.</td>
</tr>
<tr>
<td>Tracking difficult questions</td>
<td>Press the <strong>Flag Button</strong> to help you keep track of questions you wish to return to at a later time. Flagging questions has no impact in scoring. Press the button again to Unflag the question. You may see which questions have been flagged by clicking <strong>Summary</strong>.</td>
</tr>
<tr>
<td>Question comments</td>
<td>During the assessment, you may find that you have a question or concern about a particular test question. The proctor cannot answer questions about test content at any time; however, you can send a comment to Prov’s Test Development Department by clicking the <strong>Comment button.</strong> Please leave a specific description. Staff will process your comments/questions within two weeks. You can refer to your examination handbook for more information on how comments are processed.</td>
</tr>
<tr>
<td>Moving to a different question</td>
<td>Use your mouse to select the <strong>Next</strong> or <strong>Back</strong> buttons. Press Next to move forward. Press Back to move backward. You may also use your arrow keys (← →) to move forward and backward through the test.</td>
</tr>
<tr>
<td>Reviewing your progress</td>
<td>Press the <strong>Summary</strong> button to see a table indicating which questions are unanswered or which you have flagged.</td>
</tr>
<tr>
<td>Ending the test early</td>
<td>Press <strong>End Test</strong> button when you are ready to leave the test. It is recommended that you review your exam and verify there are no unanswered questions prior to ending the test.</td>
</tr>
</tbody>
</table>