



State of Idaho

Barber & Cosmetology Licensing Board

Candidate Information Bulletin

FREQUENTLY ASKED QUESTIONS

1. **HOW DO I REGISTER TO TEST?** To register and schedule for testing, go to:
<https://www.provexam.com/register>.

You may also call Prov at (877) 228-3926. More information about registering can be found on page 2 of this bulletin.
2. **WHERE CAN I TEST?** Prov has established 3 practical testing locations and 9 written testing centers spread throughout the State of Idaho. Locations may be found on page 8 of this bulletin. Exams may also be taken remotely from home. More information about remote testing can be found on page 2.
3. **HOW MUCH DOES IT COST?** The theory examinations cost \$88 each and the practical examinations cost \$120 each.
4. **WHEN DO I GET MY TEST RESULTS?** Unofficial written exam results are available at the testing center once you complete your exam. Official results will be emailed to you within 4 days after your test.
5. **WHAT IS ON THE TEST?** Exam information can be found on page 4 of this bulletin.

MORE QUESTIONS

Please read through this bulletin completely for answers to your questions. If you still have unanswered questions, you may contact us at the following:

For Licensing Questions:
Idaho Barber & Cosmetology Licensing Board – Idaho DOPL
 11341 W. Chinden Blvd - Bldg #4
 Boise, ID 83704
 Ph (208) 334-3233
bcb@dopl.idaho.gov
 8:00 am to 5:00 pm MT
 Monday-Friday

For Testing Question:
Prov, Inc., 150 W Civic Center Blvd, Suite 601
 Sandy, Utah 84070
 Toll Free: 866-720-7768
 Call or Text: 801-733-4455
 (Messaging rates may apply)
www.provexam.com
support@provexam.com
 6:00 am to 10:00 pm MT
 Monday-Friday

GENERAL TESTING INFORMATION

The Idaho Barber & Cosmetology Licensing Board (Board) has contracted with Prov, Inc. to administer the following NIC Cosmetology examinations:

- Barber 1
- Barber Stylist
- Cosmetologist
- Electrologist
- Esthetician
- Instructor (all disciplines)
- Nail Technologist

The purpose of this bulletin is to provide you with information about taking your licensing examination with the State of Idaho.

IDAHO SCHOOL & APPRENTICE CANDIDATES

Candidates register online at www.provexam.com and your school will be notified electronically that you have applied. Student’s final record of instruction is submitted from Candidate’s school to the Board.

Apprentice Supervisors must complete the following form and submit to CosmoSupport@ProvExam.com

[Apprentice Supervisor Authorization Form](#)

OUT OF STATE & REINSTATEMENT CANDIDATES

Candidates licensed in another state or reinstating a lapsed license must visit the Board’s website at bcb@dopl.idaho.gov or contact the Board office at 1-208-334-3233 for information regarding requirements for licensure. If eligible for licensure by examination the Board will issue a Verification of Eligibility (VOE) that must be submitted to Prov.

EXAMINATION CATEGORIES & COST

Candidates seeking to be licensed in the State of Idaho must successfully complete the written examination and a practical examination.

Each written exam costs **\$88** and each practical exam costs **\$120**. The exam fee is the same whether you are testing for the first time or if you are retaking the examination.

TABLE OF CONTENTS

Frequently asked questions 1
 More questions..... 1
 General Testing Information..... 1
 Idaho School & Apprentice Candidates 1
 Out of State & Reinstatement Candidates 1
 Examination Categories & Cost 2
 Table of Contents..... 2
 Where to take your exam in Idaho 2
 Remote Testing..... 2
 How to Register Online..... 2
 How to Schedule Your Exam Online 3
 Scheduling by Phone..... 3
 Cancel/Rescheduling Policy 3
 Emergency Situation Policy..... 4
 Preparing for Your Exams 4
 Exam Information 4
 Kit and Supply Information 5
 Test Day Rules and Procedures..... 5
 Test Site Testing - Check-in Deadline 5
 Remote Testing Information..... 5
 What is Examroom?..... 5
 Exam Day Procedures 6
 Proof of Identity..... 6
 Prohibited Items 6
 Visitor Policy 6
 Unethical Conduct Policy 6
 Candidate Civility Expectations..... 7
 Score Information 7
 Results Reporting..... 7
 Retesting Policy..... 7
 Prov’s Non-Discrimination Statement 7
 Special Accommodations..... 7
 Testing Site Availability 8
 Test Site locations – Written Examinations 8
 Test Site locations – Practical Examinations..... 8
 Written Test Site Instructions 8

WHERE TO TAKE YOUR EXAM IN IDAHO

Prov has established three (3) practical testing locations and nine (9) written testing centers geographically spread throughout the State of Idaho.

Locations may be found on page 8 of this bulletin.

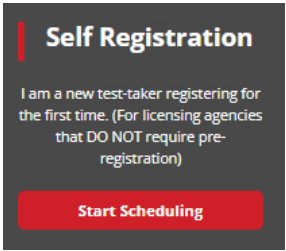
REMOTE TESTING

Prov is also authorized to offer these exams remotely. This means examinations can be at home (or any other quiet site with adequate internet speed and free from distractions) using the [Examroom.ai](https://examroom.ai) remote proctoring tool. Availability ranges Monday through Saturday from 6:00 am to 6:00 pm MST.

More information about remote testing can be found on page 5 of this bulletin.

HOW TO REGISTER ONLINE

1. To register for your exam, go to: <https://provexam.com/> or call the Prov Call Center to complete the registration process if preferred.
2. Click “Schedule a Test”
3. Click “Start Scheduling” under ‘Self Registration’



4. Use the Dropdown menu under “Select Certifying Body”, and select:

ID – Barber & Cosmetology

Then press 

5. Under “Select a License/certificate”, choose the license (and language) you are seeking: **(choose one of the following)**:

- Barber 1
- Barber Stylist
- Cosmetologist
- Electrologist
- Esthetician
- Instructor
- Nail Technician

Then press

NEXT

6. Select the school you attended, or “out of state” if you trained in another state or “reinstate” if you are reinstating a lapsed license or Instructor work experience. Once selected, scroll to the bottom of the page & click “Submit”.

7. Enter your information **exactly** as it appears on your government issued ID.

- Name (First, Middle and Last)
- Street address
- City, State, Postal Code

Additionally, please provide the following:

- Social Security number
- Email Address
- Telephone Number

Then select the button labeled:

SAVE CHANGES

8. Log out, you will be notified once you are approved via an emailed “voucher” letter. Log back into your registration as a returning user to schedule your exam(s).

HOW TO SCHEDULE YOUR EXAM ONLINE

1. To schedule your exam, go to: <https://provexam.com/> or call the Prov Call Center to complete the registration process if preferred.
2. Click “Returning User” and enter your known Candidate ID or your Email address. Click “Retrieve Details”
3. Select a Date & Time for your exam by selecting the link labeled.

 [Find suitable time and venue](#)

4. Select a convenient test site by scrolling down to see all available test sites.

5. Select a test **date** and **time** from the calendar. Confirm your selected date and time and select: **Add to Cart.**

6. If you want to schedule a **second exam** (e.g. practical or written), select the **Schedule Another Test** button; otherwise move to step 7.

SCHEDULE ANOTHER TEST

7. Proceed to payment. Please enter your form of electronic payment (e.g. MasterCard, Visa, AMEX) or coupon code if provided by your school.

The invoice for your exam payment will be automatically emailed to you. This invoice will include information regarding your scheduled date/time.

If you have any problems with online scheduling, you may call Prov at (866) 720-7768.

SCHEDULING BY PHONE

To schedule an examination by phone, candidates should contact Prov toll free at (866) 720-7768. Prov scheduling staff is available 7:00 a.m. through 7:00 p.m. MT Monday through Friday.

Candidates should be prepared to provide the Prov scheduling staff with their name, social security number and their address. Once registered in the database, Prov staff will search for the next available testing date and time. Once candidates are scheduled, Prov staff will email them information regarding their testing schedule.

CANCEL/RESCHEDULING POLICY

If you need to change or cancel your testing appointment, you must contact Prov at least **three (3) business days** prior to your scheduled test date. Rescheduling is free if Prov is notified by the deadline.

If you fail to appear for their test or fail to cancel or reschedule your testing session by the close of business three days prior to their scheduled test date, you will forfeit your exam fees.

EMERGENCY SITUATION POLICY

If you are unable to attend your scheduled examination due to an emergency situation, you must provide written documentation to Prov for review.

You may contact Prov toll free at (866) 720-7768, call or text (801) 733-4455 or send an email to support@provexam.com.

If approved, you will be notified and provided with authorization to reschedule your examination.

PREPARING FOR YOUR EXAMS

The exams utilized in Idaho are designed to test what you should know (and be able to do) as you begin your career in the Cosmetology & related fields industries. Your examinations have been developed by the National Interstate Council of State Boards of Cosmetology (NIC).

EXAM INFORMATION

Information for examinations is provided by the NIC and may also be found at nictesting.org. To learn more about your specific exam, please select the [hyperlink](#) next to the test and you will be taken to the NIC website for a complete description of the examination.

Barber 1 (no chemical)

Practical Exam: [NIC Practical CIB](#) (English)

Written Exam: [NIC Written CIB](#) (English)

Barber Stylist

Practical Exam: [NIC Practical CIB](#) (English)

Written Exam: [NIC Written CIB](#) (English)

Cosmetologist

Practical Exam Core: [NIC Practical CIB](#) (English)

Idaho Cosmetologists are also examined on Hair Removal of the Eyebrows and Manicure in addition to the practical exam core content sections indicated above. The NIC CIBs for these exam areas are available at the following links:

- ✓ Cos Practical – [Hair Removal Eyebrows CIB](#)
- ✓ Cos Practical – [Manicure CIB](#)

Written Exam: [NIC Written CIB](#) (English)

Electrologist

Practical Exam: [NIC Practical CIB](#) (English)

Written Exam: [NIC Written CIB](#) (English)

Esthetician

Practical Exam: [NIC Practical CIB](#) (English)

Written Exam: [NIC Written CIB](#) (English)

Nail Technician

Practical Exam: [NIC Practical CIB](#) (English)

Written Exam: [NIC Written CIB](#) (English)

Instructor

Practical Exam: [NIC Practical CIB](#) (English)

Written Exam: [NIC Written CIB](#) (English)

To receive your Instructor lesson assignment topic, please contact Prov at 866-720-7768, ext 153 or 123

Foreign Languages

If you wish to access an NIC CIB in one of the available foreign languages, please click this link and select from the drop-down box:

<https://nictesting.org/candidate-information-bulletins/>

NIC References

For information about exam references, please see here: https://nictesting.org/wp-content/uploads/2022/05/NIC_References_update_d_5_19_22.pdf

KIT AND SUPPLY INFORMATION

Candidates must bring all needed supplies and cannot borrow anything during the examination. Suggested supplies are included in the NIC Candidate Information Bulletin (CIB).

Cosmetologists: Thermal curling is demonstrated with a cold thermal curling iron. It is suggested that the mannequin's hair be curled prior to the examination for the purpose of simulating thermal curling with a cold thermal curling iron.

Kits must be no larger than 30" x 30". Kits, bags etc. must fit completely under the candidate's work area.

Tripods may be used but must be within candidate's immediate work area (close or up against work station).

Disinfectants must be disinfecting wipes, sanitizers and all other products must be non-aerosol.

TEST DAY RULES AND PROCEDURES

Test Site Testing - Check-in Deadline

The doors to each testing center will open at least 15 minutes before all scheduled testing appointments in order to check candidates into the testing center. You should plan to arrive early to make sure you are seated by the time the testing begins. If you arrive late, AND the testing session has already begun, YOU WILL BE

TURNED AWAY, will forfeit your exam fees, and will be required to reschedule for a future testing date.

Test site testing candidates proceed to "Proof of Identity" section of this bulletin.

Remote Testing Information

What is Examroom?

Examroom is a remote test monitoring service that allows you to take your test on your own computer at your home. On test day, you log into the Examroom website and request to start your exam. A test proctor will greet you over your computer, will verify your identity, take your picture, and observe you throughout the testing process.

Not every computer system is capable of taking a test on Examroom. The following are the **MINIMUM** requirements that your computer system would need to meet in order to qualify to take your test using the Examroom service:

- The operating system on computer needs to be recent (less than 3-4 years old)
- Works on a MAC, PC, or Chromebook
- Need either a Chrome or Firefox browser (Chrome works best)
- Need a functioning computer web-camera and microphone
- Need a good consistent Internet connection capable of uploading files in excess of 3 Mbps

Please use the following links to do a system check before you schedule your exam to make sure your computer system will allow you to take a test using this system.

<https://examroom.ai/systemtest/>

When prompted "Permission to access camera and microphone", you must click "Allow."

If you do not have access to equipment that meets the minimum requirements, Prov has laptops available for use during your exam. To request access to a Prov laptop you may call (866) 720-7768 and ask a call center representative for assistance. You will be responsible for the cost of shipping and handling. Please call for more information.

Exam Day Procedures

On the day of your exam:

1. Head to <https://provexam.com>
2. Click "Start My Test" from the home page menu
3. Review the instructions on the page and click "Start My Test" to be directed <https://examroom.ai/login/>
4. Enter the email address you used to register for your test
5. Enter your candidate ID as your password
6. You will be greeted by an onboarding agent to help you check-in and start your test

For technical support, or if you have difficulty logging into your exam, please use the chat box on the bottom right corner of <https://examroom.ai>.

The following link will take you to a short video that demonstrates Prov's testing system:
<https://youtu.be/h3T9svnlLY>.

Proof of Identity

You will be required to show government-issued, photo-bearing identification that includes your signature. The photo-bearing ID must be current and valid. Forms of valid photo-bearing ID are a driver's license, passport, or military ID. Please contact Prov in advance of your test date if you have any questions regarding your photo ID. You will also be required to sign a test center log, and will be photographed by the test center staff. If you cannot produce a valid government-issued photo ID, if you refuse to participate in signing as instructed or refuse to be photographed, you will be dismissed from the test and forfeit all testing fees for that testing session.

Prohibited Items

No cameras, recorders, cell phones, computers, (other than those in use for administration of your examination remotely, if applicable), pagers, tablet computers, music players, smart watches, radios, electronic games, or any other electronic devices are allowed in the testing room. Talking and smoking are not allowed in the testing room.

Additionally, other personal items such as purses, notebooks, references or study materials, briefcases, backpacks, wallets, pens, pencils, other writing devices, food or any other items are not permitted in the testing room.

For exam security you may also be **asked to remove** articles of clothing that may pose a security risk such as the following:

- Bulky clothing, scarves, hoodies, shawls, vests, jackets, coats, and so forth.
- Hats or headgear not associated with religious reasons.
- Any other clothing or device that may be interpreted as having the potential to compromise the testing process.

If you are caught using unauthorized materials during testing, these materials will be confiscated, your testing will be terminated with fees forfeited, and the Board will be notified of your dismissal from the exam.

Visitor Policy

No one other than the candidate will be allowed in the testing room. Non-testing visitors are NOT permitted to wait in the lobby while candidates test.

Unethical Conduct Policy

Any individual caught giving or receiving assistance during or after the examination or caught using unauthorized materials during the examination will be reported directly to the Division of Professional Regulation. Those caught in the act of cheating will be dismissed from the examination and their testing results will be frozen. Furthermore, the candidate will forfeit the examination fees paid. Finally, anyone caught with test questions in their possession, either during or following the examination will be prosecuted by Prov for theft of copyrighted testing materials.

Candidate Civility Expectations

We understand that taking a test can be stressful. Sometimes this stress may cause someone to visibly show their frustration during or after the testing event. While we understand the sources of the stress, we find any action that threatens our proctors or examiners to be unacceptable. If a candidate verbally or physically threatens or assaults any of our proctors or examiners, that candidate may be banned from testing for a time. The candidate's actions will be reported to the licensing board or agency. If any physical harm occurs, civil action may also be taken against the candidate.

SCORE INFORMATION

Candidates must achieve an overall passing scaled score of 75.00 on the practical and written exams.

All exams will be scored and graded against a cut-score established by NIC for these examinations. The score on these examinations is reported as a "scaled score". This score is not the same as a raw score (which is the number of correct responses on a test). This means that the score does NOT represent the percentage of questions correctly answered on the test. Each part of the examination has its own cut-score and is weighted according to its importance in the demonstration of entry-level competence.

RESULTS REPORTING

Upon completion of the written examination, your test will be scored, and you will be provided with an unofficial score result while at the testing center. Official score results for the written and practical examinations will be sent to your email address within three (3) business days following completion of the test.

RETESTING POLICY

Failed examinations can be retaken as often as is necessary. There's is no waiting period and candidates can schedule a new testing session for the first available testing date.

Candidates cannot retake an exam once they have passed that exam unless required by the State of Idaho.

PROV'S NON-DISCRIMINATION STATEMENT

Prov provides equal access to its exams and testing programs for all eligible persons. Although individual jurisdictions that Prov represents are wholly responsible for determining eligibility of candidates, it is the policy of Prov to maintain an environment free of discrimination and to prohibit discrimination and harassment against any person on the basis of race, color, national origin, gender, religion, age, disability, political beliefs, sexual orientation, and veteran, marital or family status.

Harassment of Prov program participants, proctors, staff or candidates will not be tolerated. If candidates wish to express concerns about discrimination, they should contact Prov at 866-720-7768 or write to:

Prov, Inc., 150 W Civic Center Drive, Suite 601, Sandy, UT 84092.

SPECIAL ACCOMMODATIONS

Prov complies with the Americans with Disabilities Act (ADA) in providing special accommodations for candidates that require additional assistance during the testing process. If candidates feel that they qualify for special accommodations during testing, they should contact Prov at (866) 720-7768. Prov will require written documentation from a licensed physician or psychologist documenting the disability and further require a request describing the requested remedy. Prov will then work directly with the candidates to provide the accommodation they will need in order to complete their examination.

TESTING SITE AVAILABILITY

The following are the testing sites where you may schedule to take your **written** examinations. Note that sites may change as needed. Please refer to the current online scheduling system to find available testing times for each location. Test sites in bordering states are not included in this list but will populate when scheduling examinations.

TEST SITE LOCATIONS – WRITTEN EXAMINATIONS

1. **Boise State University**
Proctoring and Certification Services
2303 West Cesar Chavez Lane
Boise, ID 83706
2. **College of Western Idaho - Boise**
Ada-Lynx Center
9314 West Overland Road
Boise, ID 83709
3. **College of Eastern Idaho**
Testing Center – Bldg 1, Rm 25
1600 S. 25th E.
Idaho Falls, ID 83404
4. **Lewis-Clark State College**
Testing Center – Library Building, Room 161
500 8th Avenue
Lewiston, ID 83501
5. **College of Western Idaho - Nampa**
Nampa Campus Micron Education Center, Rm 2105
5725 E. Franklin Road
Nampa, ID 83687
6. **Idaho State University - Pocatello**
Pocatello Counseling & Testing Services
921 South 8th Avenue
Pocatello, ID 83209

7. Tactix of Liberty Lake

Testing Services – Suite 3
22910 E. Appleway Avenue
Liberty Lake, WA 99019

8. Spokane Falls Community College

Falls Gateway, Bldg 30 – MS 3175 Room 104
3410 E. Appleway Avenue
Spokane, WA 99224

9. North Idaho College

Workforce Training Center
525 Clearwater Loop
Post Falls, ID 83854

TEST SITE LOCATIONS – PRACTICAL EXAMINATIONS

The **practical** exams for the State of Idaho are given at three (3) locations throughout the State.

1. **Best Western Vista Inn and Conference Center**
2645 Airport Way
Boise, ID 83705
Ph#: (208) 336-8100
2. **Hampton Inn & Suites Coeur d'Alene**
1500 W Riverstone Drive
Coeur d'Alene, ID 83814
Ph#: (208) 769-7900
3. **Red Lion Hotel Pocatello**
1555 Pocatello Creek Rd
Pocatello, ID 83201
Ph#: (208) 233-2200

WRITTEN TEST SITE INSTRUCTIONS

Written test site instructions are attached to this document that outline testing rules and computer testing navigation information that is very important. Please thoroughly review prior to your scheduled test date.

Prov Written Test Site Instructions

Please take a moment to read the following information. If you have any questions please let your proctor know. Failure to follow these testing rules can have serious consequences.

Be advised, the testing center and testing room may be under video surveillance.

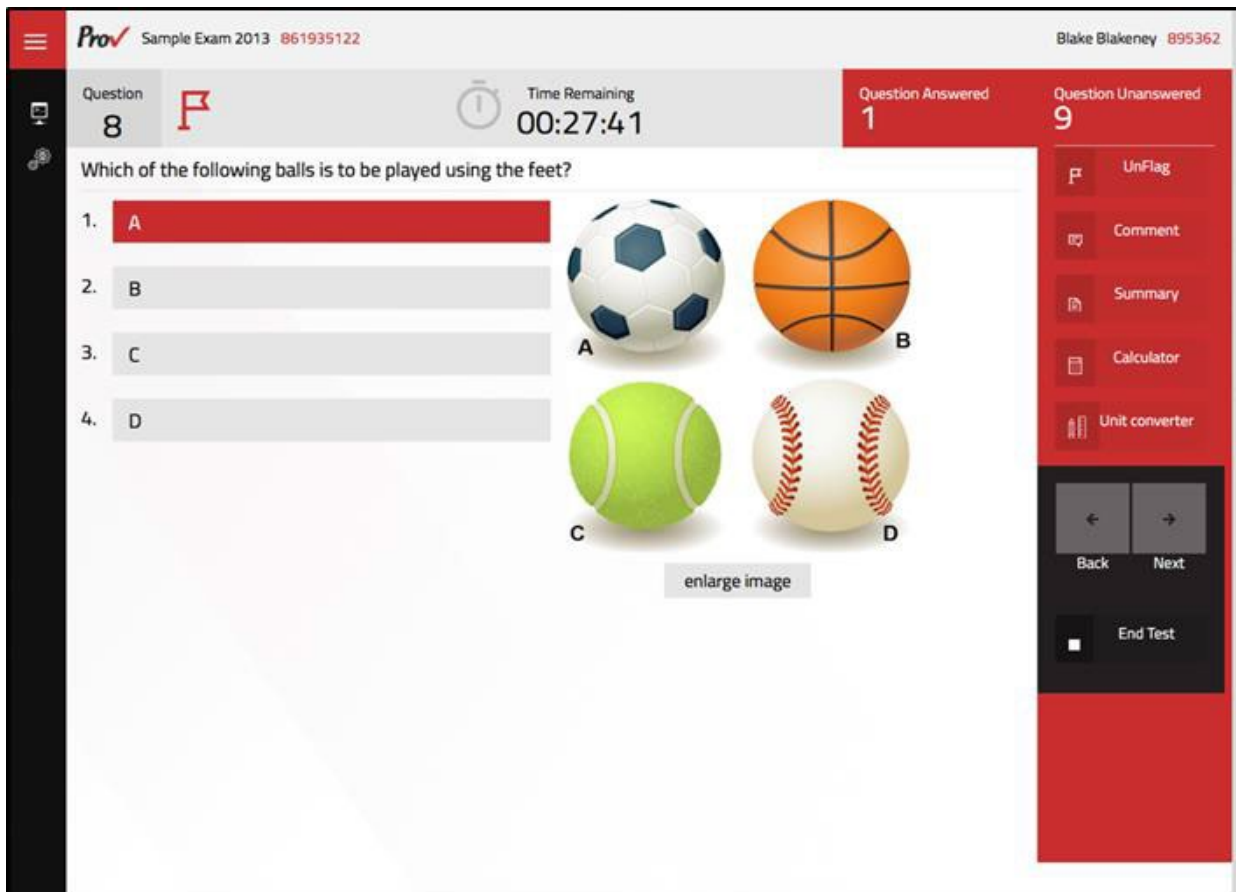
Testing Rules

- Be courteous and do not disturb others.
- After you are seated, follow all the instructions given and verify the information presented to you. This information will include your name, candidate ID, exam name, and occasionally additional testing Materials such as graphics.
- If you leave the testing room during the test, you must notify your proctor and turn in all your testing materials.
- If you take a restroom break the test time will continue to countdown and the lost time cannot be recovered.
- If your computer freezes, shuts down, or will not move to the next question notify your proctor immediately and they will be able to restart your exam without loss of available testing time.
- At the end of your test, remain seated, raise your hand and wait for the proctor to start the check-out process with you. Once all testing materials have been accounted for by your proctor, you may collect your belongings and leave the testing center.
- You will receive your unofficial test results today and you'll be notified of the official test result via email within 4 days after your test.



In the next few days, Prov will email you a link to our candidate experience survey, please let us know how we did!

Computer Testing Navigation



Total number of questions	Indicated in the upper right-hand corner of the screen.
Available time	Posted in hours and minutes. The test will end automatically when Time Remaining reaches 0:00.
Selecting your answer	Use your mouse to select a number (1, 2, 3, or 4). The answer is highlighted (or checked) when selected. You may change your selected answer for any question until the test is over. If you do not know the answer to a question, it is to your advantage to guess, since there is no penalty for a wrong answer.
Tracking difficult questions	Press the Flag Button to help you keep track of questions you wish to return to at a later time. Flagging questions has no impact in scoring. Press the button again to Unflag the question. You may see which questions have been flagged by clicking Summary .
Question comments	During the assessment, you may find that you have a question or concern about a particular test question. The proctor cannot answer questions about test content at any time; however, you can send a comment to Prov's Test Development Department by clicking the Comment button. Please leave a specific description. Staff will process your comments/questions within two weeks. You can refer to your candidate information bulletin for more information on how comments are processed.
Moving to a different question	Use your mouse to select the Next or Back buttons. Press Next to move forward. Press Back to move backward. You may also use your arrow keys (← →) to move forward and backward through the test.
Reviewing your progress	Press the Summary button to see a table indicating which questions are unanswered or which you have flagged.
Ending the test early	Press End Test button when you are ready to leave the test. It is recommended that you review your exam and verify there are no unanswered questions prior to ending the test.