



State of Idaho

Barber & Cosmetology Licensing Board

Candidate Information Bulletin

FREQUENTLY ASKED QUESTIONS

- 1. HOW DO I REGISTER TO TEST?** To register and schedule for testing, go to:
<https://www.provexam.com/register>.

You may also call/text us at (801) 733-4455. More information about registering and scheduling is provided on page 3 of this bulletin.

- 2. WHERE CAN I TEST?** Prov has established 3 practical testing locations, and 8 written testing locations in Idaho. Locations may be found on page 10 of this bulletin. Exams may also be taken remotely from home. More information about remote testing is provided on pages 3, 7 and the attached remote practical exam instructions.

The remote system works on a MAC, PC, or Chromebook (Please verify your Chromebook will work with our system in advance of test day.) **THE SYSTEM WILL NOT PERMIT YOU TO USE AN I-PAD OR TABLET TO TAKE THE PRACTICAL EXAM.** If you are **not** prepared to test with proper equipment using the remote proctoring system you will be required to reschedule and repay the exam fee.

Please refer to the section titled “Test Day Rules and procedures” for an outline of the testing environment requirements.

- 3. HOW MUCH DOES IT COST?** The written examinations cost **\$88** each and the practical examinations cost **\$120** each.
- 4. WHEN DO I GET MY TEST RESULTS?** Unofficial written exam results are available at the testing center once you complete your exam. Official test results will be emailed to you within 3 days after your test.
Official results for the practical exam will be emailed to you within three (3) business days after your test.

- 5. WHAT IS ON THE TEST?** Exam information is provided in this bulletin and attachments.

MORE QUESTIONS

Please read through this bulletin completely for answers to your questions. If you still have unanswered questions, you may contact us at the following:

For Licensing Questions:
Idaho Barber & Cosmetology Licensing Board – Idaho DOPL
11341 W. Chinden Blvd - Bldg. #4
Boise, ID 83704
Ph (208) 334-3233
bcb@dopl.idaho.gov
8:00 am to 5:00 pm MT
Monday-Friday

For Testing Questions - **Prov, Inc.**
150 W Civic Center Blvd, Suite 601
Sandy, Utah 84070
Call or Text: (801) 733-4455
(Messaging rates may apply)
Toll Free: (877) 228-3926
www.provexam.com
support@provexam.com
6:00 am to 10:00 pm MT
Monday – Friday

GENERAL TESTING INFORMATION

The Idaho Barber & Cosmetology Licensing Board (Board) has contracted with Prov, Inc. to administer the following NIC Cosmetology examinations:

- Barber 1
- Barber Stylist
- Cosmetologist
- Electrologist
- Esthetician
- Instructor (all disciplines)
- Nail Technologist

The purpose of this bulletin is to provide you with information about taking your licensing examination with the State of Idaho.

IDAHO SCHOOL & APPRENTICE CANDIDATES

Candidates register online at www.provexam.com and your school will be notified electronically that you have applied. Student’s final record of instruction is submitted from Candidate’s school to the Board.

Apprentice Supervisors must complete the following form and submit to CosmoSupport@ProvExam.com

[Apprentice Supervisor Authorization Form](#)

OUT OF STATE & REINSTATEMENT CANDIDATES

Candidates licensed in another state or reinstating a lapsed license must visit the Board’s website at bcb@dopl.idaho.gov or contact the Board office at 1-208-334-3233 for information regarding requirements for licensure. If eligible for licensure by examination the Board will issue a Verification of Eligibility (VOE) that must be submitted to Prov.

EXAMINATION CATEGORIES & COST

Candidates seeking to be licensed in the State of Idaho must successfully complete the written examination and the practical examination.

Each written exam costs **\$88** and each practical exam costs **\$120**. The exam fee is the same whether you are testing for the first time or if you are retaking the examination.

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TESTING WITH PROV

Your written exam will be administered by computer at one of Prov's testing centers. Prov's testing system is easy to use and requires no specific computer experience to take the test.

Written exams may also be taken remotely from home. More information about remote testing is provided in the section titled "Remote Testing".

The following link will take you to a short video that demonstrates Prov's testing system:

<https://youtu.be/h3T9svnlLY>.

WHERE TO TAKE YOUR EXAM IN IDAHO

Prov has established **three (3)** practical testing locations and **eight (8)** written testing locations throughout the State of Idaho.

Locations may be found on page 10 of this bulletin.

REMOTE TESTING

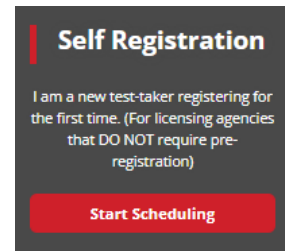
Prov is also authorized to offer these exams remotely. This means examinations can be at home (or any other quiet site with adequate internet speed and free from distractions) This space must be private and is not available to anyone other than the testing candidate during testing.

You will use the [Examroom.ai](https://examroom.ai) remote proctoring tool.

More information about remote testing is provided throughout this bulletin and in the Remote Practical Exam Instructions included with this bulletin.

HOW TO REGISTER ONLINE

1. To register for your examinations, go to: <https://provexam.com/> or call the Prov Call Center to complete the registration process if preferred.
2. Click "Schedule a Test"
3. Click "Start Scheduling" under 'Self Registration'



4. Use the Dropdown menu under "Select Certifying Body", and select:

ID – Barber & Cosmetology

Then press

NEXT

5. Under "Select a License/certificate", choose the license (and language) you are seeking: **(choose one of the following):**

- Barber 1
- Barber Stylist
- Cosmetologist
- Electrologist
- Esthetician
- Instructor
- Nail Technician

Then press

NEXT

6. Select the school you attended, or "out of state" if you trained in another state or "reinstate" if you are reinstating a lapsed license or Instructor work experience. Once selected, scroll to the bottom of the page & click "Submit".

7. Enter your information **exactly** as it appears on your government issued ID.

- Name (First, Middle and Last)
- Street address
- City, State, Postal Code

Additionally, please provide the following:

- Social Security number
- Email Address
- Telephone Number

Then select the button labeled:

SAVE CHANGES

8. Log out, you will be notified once you are approved via an emailed “voucher” letter. Log back into your registration as a returning user to schedule your exam(s).

HOW TO SCHEDULE YOUR EXAM ONLINE

1. To schedule your exam, go to:
<https://provexam.com/> or call the Prov Call Center to complete the registration process if preferred.

2. Click “Returning User” and enter your known Candidate ID and your last name. Click “Retrieve Details”

3. Select a Date & Time for your exam by selecting the link labeled.

 [Find suitable time and venue](#)

4. Select a convenient test site by scrolling down to see all available test sites.

5. Select a test **date** and **time** from the calendar. Confirm your selected date and time and select: **Add to Cart.**

6. If you want to schedule a **second exam** (e.g. practical or written), select the **Schedule Another Test** button, otherwise move to step 7.

SCHEDULE ANOTHER TEST

7. Proceed to payment. Please enter your form of electronic payment (e.g. MasterCard, Visa, AMEX) or coupon code if provided by your school.

The invoice for your exam payment will be automatically emailed to you. This invoice will include information regarding your scheduled date/time.

If you have any problems with online scheduling, you may call or text Prov at (801) 733-4455.

SCHEDULING BY PHONE

To schedule an examination by phone, you may call or text Prov at (801) 733-4455 or send an email to support@provexam.com.

Prov scheduling staff available 6:00 a.m. through 10:00 p.m. MT Monday through Friday.

Candidates should be prepared to provide the Prov scheduling staff with their name, social security number and their address. Once registered in the database, Prov staff will search for the next available testing date and time. Once candidates are scheduled, Prov staff will email them information regarding their testing schedule.

CANCEL/RESCHEDULING POLICY

If you need to change or cancel your testing appointment, you must contact Prov at least **seven (7) days** prior to your scheduled test date. Rescheduling is free if Prov is notified by the deadline.

If you fail to appear for their test or fail to cancel or reschedule your testing session by the close of business seven days prior to their scheduled test date, you will forfeit your exam fees.

EMERGENCY SITUATION POLICY

If you are unable to attend your scheduled examination due to an emergency, you must provide written documentation to Prov for review.

You may call or text Prov at (801) 733-4455 or send an email to support@provexam.com.

If approved, you will be notified and provided with authorization to reschedule your examination.

PREPARING FOR YOUR EXAMS

The written and practical exams utilized in Idaho are designed to test what you should know as you begin your career in the Cosmetology & related fields industries.

KIT AND SUPPLY INFORMATION

Candidates must bring all needed supplies and cannot borrow anything during the examination. Suggested supplies are included in the NIC Candidate Information Bulletin (CIB).

Barbers & Cosmetologists: Mannequin heads **MUST** be a full-size head, “minikin” or “junior” mannequin heads are **NOT** permitted. Additionally, the NIC requirements for mannequins are indicated on page 3 of the NIC CIB.

Cosmetologists: Thermal curling is demonstrated with a cold thermal curling iron. It is suggested that the mannequin’s hair be curled prior to the examination for the purpose of simulating thermal curling with a cold thermal curling iron.

Kits must be no larger than 30” x 30”. Kits, bags etc. must fit completely under the candidate’s work area.

Tripods may be used but must be within the candidate’s immediate work area (close to or up against workstation).

Disinfectants must be disinfecting wipes; sanitizers and all other products must be non-aerosol.

EXAM INFORMATION

The National Examinations are provided by the National Interstate Council of State Boards of Cosmetology (NIC). To learn more about your specific exam, please select the following hyperlinks to access the NIC Candidate Information Bulletins (CIBs).

IMPORTANT: For important information on how to prepare and set up your workspace for your remote practical exam **BEFORE** testing please refer to the Remote Practical Exam Instructions included with this bulletin.

Barber 1 (no chemical)**WRITTEN EXAM:**

✓ [Barber 1 Written CIB](#)

PRACTICAL EXAM:

✓ [Barber 1 Practical CIB](#)

Barber Stylist**WRITTEN EXAM:**

✓ [Barber Styling Written CIB](#)

PRACTICAL EXAM:

✓ [Barber Styling Practical CIB](#)

Cosmetologist

WRITTEN EXAM:

- ✓ [Cosmetology Theory \(Written\) CIB](#)

Cosmetologists are examined on the Core Practical Sections, Hair Removal of the Eyebrows and Manicure. The NIC CIBs for these exam areas are available at the following links:

PRACTICAL EXAM:

- ✓ [Cosmetology Practical CIB](#)
- ✓ [Cosmetology Hair Removal Eyebrows CIB](#)
- ✓ [Cosmetology Manicure CIB](#)

Electrologist

WRITTEN EXAM:

- ✓ [Electrology Theory \(Written\) CIB](#)

PRACTICAL EXAM:

- ✓ [Electrology Practical CIB](#)

Esthetician

WRITTEN EXAM:

- ✓ [Esthetics Theory \(Written\) CIB](#)

PRACTICAL EXAM:

- ✓ [Esthetics Practical CIB](#)

Instructor

WRITTEN EXAM:

- ✓ [Instructor Theory \(Written\) CIB](#)

PRACTICAL EXAM:

- ✓ [Instructor Practical CIB](#)

To receive your Instructor lesson assignment topic, please send an email to the following:

CosmoSupport@ProvExam.com. Please email your request a minimum of 3 business days prior to your scheduled exam date.

IMPORTANT:

Remote practical Instructors **MUST** email their lesson plans to CosmoSupport@ProvExam.com **no later than 1 day PRIOR** to their testing date. If lesson plans are not provided in advance it will affect their score.

Nail Technician

WRITTEN EXAM:

- ✓ [Nail Technology Theory \(Written\) CIB](#)

PRACTICAL EXAM:

- ✓ [Nail Technology Practical CIB](#)

Foreign Language CIBs

If you wish to access an NIC CIB in one of the available foreign languages, please click this link and select from the drop-down box:

- ✓ [NIC CIB Dropdown Selections](#)

NIC References

For information about exam references, please click the following hyperlink:

- ✓ [NIC References](#)

TEST DAY RULES AND PROCEDURES**Test Site Testing - Check-in Deadline**

The doors to each testing center will open at least 15 minutes before all scheduled testing appointments to check candidates into the testing center. You should plan to arrive early to make sure you are seated by the time the testing begins. If you arrive late, AND the testing session has already begun, YOU WILL BE TURNED AWAY, will forfeit your exam fees, and will be required to reschedule for a future testing date.

Test site testing candidates proceed to “Proof of Identity” section of this bulletin.

What is Examroom?

Examroom is a remote test monitoring service that allows you to take your test on your own computer at your home. On test day, you log in to the Examroom website and request to start your exam. A test proctor will greet you over your computer, will verify your identity, take your picture, and observe you throughout the testing process.

Not every computer system is capable of taking a test on Examroom. The following are the **MINIMUM** requirements that your computer system would need to meet to qualify to take your test using the Examroom service:

- The operating system on computer needs to be recent (less than 3-4 years old)
- The remote system works on a MAC, PC, or Chromebook (Please verify your Chromebook will work with our system in advance of test day.) **THE SYSTEM WILL NOT PERMIT YOU TO USE AN I-PAD OR TABLET.** If you are **not** prepared to test with proper equipment using the remote proctoring system you will be required to reschedule and repay the exam fee.
- Need either a Chrome or Firefox browser (Chrome works best)
- Need a functioning computer web-camera and microphone
- Need a good consistent Internet connection capable of uploading files in excess of 3 Mbps

Please use the following links to do a system check before you schedule your exam to make sure your computer system will allow you to take a test using this system.

<https://examroom.ai/systemtest/>

When prompted “Permission to access camera and microphone”, you must click “Allow.”

If you do not have access to equipment that meets the minimum requirements, Prov has laptops available for use during your exam. To request access to a Prov laptop you may call (866) 720-7768 and ask a call center representative for assistance. You will be responsible for the cost of shipping and handling. Please call for more information.

Remote Testing Information

Remote testing is offered as a convenience to you to help you take your test without having to travel. However, by choosing to test remotely, you are agreeing to abide by the following conditions:

1. You will need to be in a quiet, distraction free environment.
2. You need to be sitting at a table, desk, or counter.
3. Your table or desk needs to be completely clear of anything you are not permitted to use during testing; no papers, notes, non-testing books, practice exams, drinks, food, etc. You may have a bottle of drinking water with a cap.
4. All non-testing electronic equipment needs to be removed from the room; calculators, additional cell phones, etc. If there is a TV or second monitor in the room that cannot be removed, you will be asked to show the proctor that it is unplugged.
5. Your area under your table, desk, or chair needs to be clear of everything; blankets, pillows, papers, backpacks, boxes, etc.
6. Your work area needs to be obstruction free so that we can see you, your arms and hands, throughout the entire testing process.

7. You are not permitted to have anyone in the room with you, nor can you receive any aid from anyone during the test.
8. You are not permitted to access any other website during testing unless directed by the system to do so.
9. If requested to download a special extension on your computer, you will not tamper with the extension or try to disable it while testing.

If you are unable to have a testing environment that meets these conditions, we may deny you the ability to test remotely, and we will reschedule you at one of our in-person testing center.

Exam Day Procedures

On the day of your exam:

1. Head to <https://provexam.com>
2. Click "Start My Test" from the home page menu
3. Review the instructions on the page and click "Start My Test" to be directed <https://examroom.ai/login/>
4. Enter the email address you used to register for your test
5. Enter your candidate ID as your password
6. You will be greeted by an onboarding agent to help you check-in and start your test

For technical support, or if you have difficulty logging into your exam, please use the chat box on the bottom right corner of <https://examroom.ai>.

The following link will take you to a short video that demonstrates Prov's testing system:

<https://youtu.be/h3T9svnidLY>.

Proof of Identity

You will be required to show government-issued, photo-bearing identification that includes your signature. Your first and last name on your ID MUST match the name on your admission documents. The photo-bearing ID must be current and valid. Forms of valid photo-bearing ID are a driver's license, passport, or military ID. Expired IDs will NOT be accepted. Temporary identification with a copy of the expired identification will be accepted. Please contact Prov in

advance of your test date if you have any questions regarding your photo ID. You will also be required to sign a test center log and will be photographed by the test center staff. If you cannot produce a valid government-issued photo ID, refuse to participate in signing as instructed or refuse to be photographed, you will be dismissed from the testing center and forfeit all testing fees for that testing session.

Prohibited Items

No cameras, recorders, cell phones, computers, (other than those in use for administration of your examination remotely, if applicable), pagers, tablet computers, music players, smart watches, radios, electronic games, or any other electronic devices are allowed in the testing room. Talking and smoking are not allowed in the testing room.

Additionally, other personal items such as purses, notebooks, references or study materials, briefcases, backpacks, wallets, pens, pencils, other writing devices, food or any other items are not permitted in the testing room.

For exam security you may also be **asked to remove** articles of clothing that may pose a security risk such as the following:

- Bulky clothing, scarves, hoodies, shawls, vests, jackets, coats, and so forth.
- Hats or headgear not associated with religious reasons.
- Any other clothing or device that may be interpreted as having the potential to compromise the testing process.

If you are caught using unauthorized materials during testing, these materials will be confiscated, your testing will be terminated with fees forfeited, and the Board will be notified of your dismissal from the exam.

Visitor Policy

No one other than the candidate will be allowed in the testing room.

Unethical Conduct Policy

Any individual caught giving or receiving assistance during or after the examination or caught using unauthorized materials during the examination will be reported directly to the Division of Professional Regulation. Those caught in the act of cheating will be dismissed from the examination and their testing results will be frozen. Furthermore, the candidate will forfeit the examination fees paid. Finally, anyone caught with test questions in their possession, either during or following the examination will be prosecuted by Prov for theft of copyrighted testing materials.

Candidate Civility Expectations

We understand that taking a test can be stressful. Sometimes this stress may cause someone to visibly show their frustration during or after the testing event. While we understand the sources of stress, we find any action that threatens our proctors or examiners to be unacceptable. If a candidate verbally or physically threatens or assaults any of our proctors or examiners, that candidate may be banned from testing for a time. The candidate's actions will be reported to the licensing board or agency. If any physical harm occurs, civil action may also be taken against the candidate.

SCORE INFORMATION

Candidates must achieve an overall passing scaled score of 75.00 on the practical and written exams.

RESULTS REPORTING

Unofficial written exam results are available at the testing center once you complete your exam. Official results will be emailed to you within 3 days after your test.

Official results for the practical exam will be emailed to you within three (3) business days after your test.

RETESTING POLICY

Failed examinations can be retaken as often as is necessary. There's is no waiting period, and candidates can schedule a new testing session for the first available testing date.

Candidates cannot retake an exam once they have passed that exam unless required by the State of Idaho.

PROV'S NON-DISCRIMINATION STATEMENT

Prov provides equal access to its exams and testing programs for all eligible persons. Although individual jurisdictions that Prov represents are wholly responsible for determining eligibility of candidates, it is the policy of Prov to maintain an environment free of discrimination and to prohibit discrimination and harassment against any person on the basis of race, color, national origin, gender, religion, age, disability, political beliefs, sexual orientation, and veteran, marital or family status.

Harassment of Prov program participants, proctors, staff or candidates will not be tolerated. If candidates wish to express concerns about discrimination, they should contact Prov at (801) 733-4455 or write to:

Prov, Inc., 150 W Civic Center Drive, Suite 601, Sandy, UT 84092.

AMERICANS WITH DISABILITIES ACT ACCOMMODATIONS

Prov complies with the Americans with Disabilities Act (ADA) in providing accommodations. To request accommodations during testing, candidates should complete and submit these ADA forms: [ADA Forms](#)

Prov will require written documentation from a licensed physician or psychologist documenting the disability and the recommended accommodations to be provided. Prov will then work directly with the candidates to arrange the approved accommodations.

Note: Accommodations will not be provided based solely on a candidate's inability to read and comprehend English. This is due to the possible impact on the security and integrity of the examinations, any accommodation provided shall be made in accordance with test administration guidelines and applicable law.

TESTING SITE AVAILABILITY

The following are the testing sites where you may schedule to take your **written** examination.

Note that sites may change as needed. Please refer to the current online scheduling system to find available testing times for each location.

Test sites in bordering states are not included in this list but will populate when scheduling examinations.

TEST SITE LOCATIONS – WRITTEN EXAMINATIONS

1. **College of Western Idaho**
Ada-Lynx Center
9314 West Overland Road
Boise, ID 83709
2. **Boise State University**
Proctoring and Certification Services
1406 Chrisway Drive
Boise, ID 83706
3. **College of Eastern Idaho**
Testing Center – Bldg. 1, Rm 25
1600 S. 25th E.
Idaho Falls, ID 83404
4. **Lewis-Clark State College**
Testing Center – Library Building, Room 161
500 8th Avenue
Lewiston, ID 83501
5. **College of Western Idaho**
Nampa Campus Micron Education Center
5725 E. Franklin Road
Suite #202 – second level
Nampa, ID 83687
6. **Idaho State University**
Testing Services
Albion Hall, Room 105
1556 E Terry Street
Pocatello, ID 83209
7. **North Idaho College**
Workforce Training Center
525 Clearwater Loop
Post Falls, ID 83854

REMOTE TESTING - [Examroom.ai](https://www.examroom.ai)

TEST SITE LOCATIONS – PRACTICAL EXAMINATIONS

The **practical** exams for the State of Idaho are given at three (3) locations throughout the State.

1. **Best Western Vista Inn and Conference Center**
2645 Airport Way
Boise, ID 83705
Ph#: (208) 336-8100
2. **Hampton Inn & Suites Coeur d'Alene**
1500 W Riverstone Drive
Coeur d'Alene, ID 83814
Ph#: (208) 769-7900
3. **Shoshone Bannock Hotel**
770 Bannock Trail
Fort Hall, ID 83203
Ph#: (208) 238-4800

REMOTE TESTING - [Examroom.ai](https://www.examroom.ai)

WRITTEN TEST SITE INSTRUCTIONS

Written test site instructions are attached to this document that outline testing rules and computer testing navigation information that is very important. Please thoroughly review prior to your scheduled test date.

REMOTE PRACTICAL EXAM INSTRUCTIONS

Remote practical instructions are attached to this document to assist candidates when preparing to take the practical exam remotely.